

TRAIN STATIONS — PERTH UNDERGROUND — ELEVATORS

2609. Hon Ken Travers to the Parliamentary Secretary representing the Minister for Transport:

- (1) Since the opening of the Perth Underground Station, how many times has the lift from the underground to platform seven been out of order?
- (2) What are the alternative arrangements for people with a disability and parents with prams when the lift is out of order?
- (3) Will the Public Transport Authority adopt a “My Alerts” notification via their Transperth website to alert people when lifts are out of order?
- (4) If no to (3), why not?
- (5) If yes to (3), when will a warning system commence?

Hon Jim Chown replied:

- (1) Lift 2-13 at Perth station has been out of service 14 times since the opening of the pedestrian underpass to Perth Underground Station
- (2) A passenger alighting from Perth Underground station on a journey through the Perth Underpass toward platform 7 at Perth station would normally use lift 2-13. Should this lift be out of service, passengers gain access to platform 7 via platform 5 using lift 1-13 and then lift 2 to the eastern concourse and down to the platform using lift 6. There is also a route via platform 8/9 using lifts 3-13, then lift 4-13 and lift 6.
- (3) Currently, “My Alerts” notifications are sent for planned disruptions to lift services only when planned upgrades or maintenance works are taking place, however an alert system for people with a disability is being developed. The features are subject to development and testing, to determine what can be implemented.
- (4) Not applicable
- (5) Refer to part 3